



# Continuing Disability Claim

 FAX this direction	<b>FAX this form: 1-800-880-9325</b> Or mail: P.O. Box 100195, Columbia, SC 29202	From:	
		Number of pages:	

## Submit Additional Information Online

- ▶ Simply log into your account at [Coloniallife.com](http://Coloniallife.com) and click on the claim number to add additional information. You will be able to upload the form after it has been completed by the employer and/ or the physician.
- ▶ If you did not select direct deposit when you initially submitted the claim, go to the My Profile page on your account and select direct deposit. You will also need to call our Contact Center to have the information added to the current claim.
- ▶ Not a member? Log onto [Coloniallife.com](http://Coloniallife.com) and click on "Register" then "Join the Policyholder Website" to set up your account.

## Optional Service Release Agreement

Please indicate below for optional services you desire. Any marks used (check mark, X, initials, etc.) will be considered as your authorization and will be processed as if they were selected.

I authorize Colonial Life to facilitate processing this claim by releasing its details to the following individual(s) inquiring on my behalf.

**Note: Leave blank if you do not want anyone accessing your claim information.**

- Sales representative     Employer     Spouse, family member or significant other    Name: \_\_\_\_\_
- I want Colonial Life to update me on the status of my claim through electronic messaging at my contact number indicated on this form. I understand that messages will be left with anyone who answers the phone or on my answering machine. Note: To avoid blocked calls, you should program the number 1-800-325-4368 into your phone.
- Yes, I want ALL payment(s) for this claim sent by overnight delivery. I understand payment(s) under \$100.00 cannot be sent overnight. I also understand that if I want my claim to be sent by overnight delivery, a **\$22.00 fee** will be deducted from my claim payment. This fee is subject to rate increases by carrier and does not include weekend delivery. I understand that Colonial Life is unable to send overnight mail to a P.O. Box.

I also understand that I must notify Colonial Life to discontinue any of these services.

## Do not use this form if filing for injury or sickness for the first time.

Complete each section before submitting your claim. Incomplete claim form submission may result in a delay in the processing of your claim. Please make sure that all written responses are legible.

### Section 1 – Claimant statement (completed by policy owner)

Claimant name:	<input type="checkbox"/> Male <input type="checkbox"/> Female	DOB: ____/____/____	SSN:
Relationship to policy owner: <input type="checkbox"/> Self <input type="checkbox"/> Spouse <input type="checkbox"/> Domestic partner <input type="checkbox"/> Dependent			
Policy owner information (if other than claimant)	Name:	DOB: ____/____/____	SSN:
Address:	Apt. #	City:	State:    ZIP:
Email:	Contact number: Home/Cell/Work		
Claim is for: <input type="checkbox"/> Accident <input type="checkbox"/> Sickness	Date the accident occurred (not when it was treated): ____/____/____		
Condition that keeps you from working:			

## Claim Fraud Statements

For your protection, the laws of several states, including Alaska, Arkansas, Delaware, Idaho, Indiana, Louisiana, Minnesota, New Hampshire, Ohio, Oklahoma, and others, require the following statement to appear on this claim form. **Fraud Warning:** Any person who knowingly, and with intent to injure, defraud, or deceive an insurance company, files a statement of claim containing any false, incomplete, or misleading information is guilty of insurance fraud, which is a felony.

**Alabama:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or who knowingly present false information in an application for insurance is guilty of a crime and may be subject to restitution fines or confinement in prison, or any combination thereof.

**Arizona:** For your protection Arizona law requires the following statement to appear on this form: Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.

**California, Rhode Island, Texas and West Virginia:** For your protection, California, Rhode Island, Texas and West Virginia law requires the following to appear on this form: Any person who knowingly presents false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

**Colorado:** It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado Division of Insurance within the Department of Regulatory Agencies.

**District of Columbia:** It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.

**Florida:** Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.

**Kentucky:** For your protection, Kentucky law requires the following to appear on this form: Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

**Maine, Tennessee, Virginia and Washington:** It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines or a denial of insurance benefits.

**Maryland:** Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**New Jersey and New Mexico:** Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

**New York:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

**Pennsylvania:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties

**Puerto Rico:** Any person who knowingly and with the intention of defrauding presents false information in an insurance application, or presents, helps, or causes the presentation of a fraudulent claim for the payment of a loss or any other benefit, or presents more than one claim for the same damage or loss, shall incur a felony and, upon conviction, shall be sanctioned for each violation with the penalty of a fine of not less than five thousand (5,000) dollars and not more than ten thousand (10,000) dollars, or a fixed term of imprisonment for three (3) years, or both penalties. If aggravating circumstances are present, the penalty thus established may be increased to a maximum of five (5) years; if extenuating circumstances are present; it may be reduced to a minimum of two (2) years.

<b>Claimant name:</b> _____	<b>Claimant SSN:</b> _____
<b>Section 1 – Claimant statement ~ continued (completed by policy owner)</b>	
Have you been unable to work? <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, list the dates unable to work: From: ____/____/____ To: ____/____/____	
Date returned to work: Full-time: ____/____/____ Part-time: ____/____/____ Hours worked per week: _____	
<b>If not employed</b>	
List dates of house confinement: From: ____/____/____ To: ____/____/____ House confinement means you are kept at home (in house or yard) by the condition. However, you may follow physician's orders, even if it means leaving home.	
Have you been unable to perform activities of daily living? <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, list dates: From: ____/____/____ To: ____/____/____	
Check activities of daily living that you are unable to perform: <input type="checkbox"/> Dressing <input type="checkbox"/> Eating <input type="checkbox"/> Meal preparation <input type="checkbox"/> Bathing <input type="checkbox"/> Transferring <input type="checkbox"/> Toileting <input type="checkbox"/> Continence	

## Certification

Policy owner's name: \_\_\_\_\_ SSN: \_\_\_\_\_

I have checked the answers on this claim form, and they are correct. I certify under penalty of perjury that my correct Social Security number is shown on this form. I acknowledge that I received the Claim Fraud Statements on page two of this form and that I read the statement required by the State Department of Insurance for my state, if my state was listed on the form. **Fraud Warning:** Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

Print claimant's name	Claimant's signature	Date
Print policy owner's name	Policy owner's signature	Date

<b>Section 2 – Employer statement (completed by employer)</b>		
Employee name:	Employee title:	
Was the employee at work when accident or sickness occurred? <input type="checkbox"/> Yes <input type="checkbox"/> No	Was a workers' compensation claim filed? <input type="checkbox"/> Yes <input type="checkbox"/> No	
Workers' compensation carrier:	Telephone:	
Employee unable to work (Full-time): From: ____/____/____ To: ____/____/____		
Expected return to work: ____/____/____	Actual return to work Full-time: ____/____/____	Actual return to work Part-time: ____/____/____ Hours per week: _____
Contact for updates on return to work status:		
Telephone:	Email:	
<b>Fraud warning:</b> Any person who knowingly files a statement of claim containing false or misleading information is subject to criminal and civil penalties. This includes employer's portions of the claim form.		
_____ Signature of authorized person	_____ Date (MM/DD/YYYY)	
Title of authorized person signing:	Employer/company name:	
Telephone:	Fax:	Email:

<b>Claimant name:</b>	<b>Claimant SSN:</b>
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**Section 3 – Physician statement (completed by physician)**

Patient name:	DOB: ____ / ____ / ____
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Is condition due to an accidental injury?  Yes  No

What diagnosis prevents the patient from working? (If pregnancy, list complications.)	Date first treated for this diagnosis: ____ / ____ / ____
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Are there any secondary diagnoses preventing the patient from working?  Yes  No      Secondary diagnoses:

When did symptoms first appear? ____ / ____ / ____	Date of new patient consultation: ____ / ____ / ____	Symptoms:
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Current treatment plan:

List any test performed (submit copy of test results): Date: ____ / ____ / ____      CPT code: ____ Date: ____ / ____ / ____      CPT code: ____	List any surgeries performed (submit copy of operative report): Date: ____ / ____ / ____      CPT code: ____ Date: ____ / ____ / ____      CPT code: ____
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Date of patient's last visit: ____ / ____ / ____	Date of next scheduled visit: ____ / ____ / ____	How soon do you expect significant improvement in the patient's medical condition? <input type="checkbox"/> 1 - 2 months <input type="checkbox"/> 3 - 4 months <input type="checkbox"/> 5 - 6 months <input type="checkbox"/> more than 6 months
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Does patient have permanent restrictions and/or limitations? <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, which ones are permanent:	Limitations (patient CANNOT DO):	Restrictions (patient SHOULD NOT DO):
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Dates unable to work (full-time): From: ____ / ____ / ____ To: ____ / ____ / ____	Expected return to work: ____ / ____ / ____
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Dates able to work (part-time): From: ____ / ____ / ____ To: ____ / ____ / ____      Number of hours: ____	Actual return to work (full time): ____ / ____ / ____
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Did this condition require house confinement?:  Yes  No    If yes, From: \_\_\_\_ / \_\_\_\_ / \_\_\_\_ To: \_\_\_\_ / \_\_\_\_ / \_\_\_\_  
House confinement means the patient is kept at home (in house or yard) by the condition. However, the patient may follow your orders, even if it means leaving home.

Check activities of daily living that the patient is unable to perform:  Dressing     Eating     Meal preparation     Bathing     Transferring     Toileting     Continence

Dates unable to perform activities of daily living: From: \_\_\_\_ / \_\_\_\_ / \_\_\_\_ To: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Date(s) of hospitalization (last 3 months):	Date(s) of office visit (last 3 months):
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Have you referred patient to a specialist?  Yes  No

Hospital: Address:      State:      ZIP:	Specialist: Address:      State:      ZIP:
Telephone:      Fax:	Telephone:      Fax:

<b>PREGNANCY</b>	Date of delivery: ____ / ____ / ____	Type of delivery: <input type="checkbox"/> Vaginal <input type="checkbox"/> C-section
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**Fraud warning:** Any person who knowingly files a statement of claim containing false or misleading information is subject to criminal and civil penalties. This includes Attending Physician portions of the claim form.

_____ Physician signature	_____ Date (MM/DD/YYYY)
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Physician/group name:	Patient account number:
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Physician's specialty:	Telephone:	Fax:
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Address:	City:	State:	ZIP:
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Tax ID or SSN:	Do you accept medical record requests by fax? <input type="checkbox"/> Yes <input type="checkbox"/> No
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Do you require a special authorization for release of information? <input type="checkbox"/> Yes <input type="checkbox"/> No	Patient Portal <input type="checkbox"/> Yes <input type="checkbox"/> No	Will you accept the standard HIPAA release? <input type="checkbox"/> Yes <input type="checkbox"/> No
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Was patient referred to you by another physician? <input type="checkbox"/> Yes <input type="checkbox"/> No	Authorization on file to release information to Colonial Life: <input type="checkbox"/> Yes <input type="checkbox"/> No
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Referring physician:	Telephone:	Fax:
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Address:	City:	State:	ZIP:
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